

# Changing the delivery address/time

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## General information

The service allows changing the delivery terminal (if shipping to the terminal was initially ordered) or address, date and time (in case shipping to the address was ordered) as well as indicating new receiver and/or payer who incurs the cost of cargo delivery/redirection. To change the delivery address, date and time full access to sender, receiver or payer is required, however the change of destination city is available only to the user with the full access to the sender (for more information on full access see "[Available counterparties](#)" method, the description of info.accessLevel parameter). To check the possibility of changing, use "[Checking possibility to change the order](#)" method. The changes do not come into effect immediately. After further verification the request can be approved or declined. To check the change request status use "[Change history](#)" method.

## Changing the delivery address and time

### Method request

#### Request structure

Method address: [https://api.dellin.ru/v3/orders/change\\_delivery.json](https://api.dellin.ru/v3/orders/change_delivery.json)

```
{
  "apikey": "00000000-0000-0000-0000-000000000000",
  "sessionId": "00000000-0000-0000-0000-000000000000",
  "orderId": "00000000",
  "delivery": {
    "arrival": {
      "produceDate": "2020-04-10",
      "variant": "terminal",
      "terminalID": 123,
      "addressID": "457824578",
      "address": {
        "search": "Омск, Ленина, 5",
        "street": "55000001000059700000000000",
        "house": "5",
        "building": "1",
        "structure": "3A",
        "flat": "Б-234"
      },
      "city": "55000001000000000000000000",
      "time": {
        "worktimeStart": "09:00",
        "worktimeEnd": "18:00",
        "breakStart": "12:30",
        "breakEnd": "13:30",
        "exactTime": true
      },
      "payer": "receiver"
    },
    "storePayer": "third",
    "members": {
      "requester": {
        "role": "sender"
      },
      "receiver": {
        "counteragentID": 456783515,
        "counteragent": {
```

```

    "form": "0x8F51001438C4D49511DBD774581EDB80",
    "name": "Помашка",
    "document": {
      "type": "passport",
      "serial": "0000",
      "number": "123456"
    },
    "inn": 1234567890,
    "juridicalAddress": {
      "search": "Омск, Ленина, 5",
      "street": "550000010000597000000000",
      "house": "5",
      "building": "1",
      "structure": "3A",
      "flat": "Б-234"
    }
  },
  "contactIDs": [
    12345678,
    78456123
  ],
  "contactPersons": [
    {
      "name": "Иван Иванович"
    },
    {
      "name": "Петр Петрович"
    }
  ],
  "phoneIDs": [
    98765412,
    65478921
  ],
  "phoneNumbers": [
    {
      "number": "79213332211",
      "ext": "0123"
    }
  ],
  "email": "testSender@mail.ru",
  "dataForReceipt": {
    "send": true,
    "phone": "+79999999999",
    "email": "test@mail.ru"
  }
},
"third": {
  "counteragentID": 456783515,
  "counteragent": {
    "form": "0x8F51001438C4D49511DBD774581EDB80",
    "name": "Помашка",
    "document": {
      "type": "passport",
      "serial": "0000",
      "number": "123456"
    },
    "inn": 1234567890,
    "juridicalAddress": {
      "search": "Омск, Ленина, 5",
      "street": "550000010000597000000000",
      "house": "5",
      "building": "1",
      "structure": "3A",
      "flat": "Б-234"
    }
  },
  "contactIDs": [
    12345678,
    78456123
  ],
  "contactPersons": [
    {
      "name": "Иван Иванович"
    },
    {
      "name": "Петр Петрович"
    }
  ],
  "phoneIDs": [
    98765412,
    65478921
  ],
  "phoneNumbers": [
    {
      "number": "79213332211",
      "ext": "0123"
    }
  ],
  "email": "testSender@mail.ru",
  "dataForReceipt": {
    "send": true,
    "phone": "+79999999999",
    "email": "test@mail.ru"
  }
},
"storeThird": {
  "counteragentID": 456783515,
  "counteragent": {
    "form": "0x8F51001438C4D49511DBD774581EDB80",
    "name": "Помашка",
    "document": {
      "type": "passport",
      "serial": "0000",
      "number": "123456"
    },
    "inn": 1234567890,
    "juridicalAddress": {
      "search": "Омск, Ленина, 5",
      "street": "550000010000597000000000"
    }
  }
}

```

```

        "street": "55000001000059/0000000000",
        "house": "5",
        "building": "1",
        "structure": "3A",
        "flat": "Б-234"
    },
    ],
    "contactIDs": [
        12345678,
        78456123
    ],
    "contactPersons": [
        {
            "name": "Иван Иванович"
        },
        {
            "name": "Петр Петрович"
        }
    ],
    "phoneIDs": [
        98765412,
        65478921
    ],
    "phoneNumbers": [
        {
            "number": "79213332211",
            "ext": "0123"
        }
    ],
    "email": "testSender@mail.ru",
    "dataForReceipt": {
        "send": true,
        "phone": "+79999999999",
        "email": "test@mail.ru"
    }
}
}
}
}
}

```

### Description of parameters

#### Request

Request			
Parameter	Required	Type	Description
apikey	Yes	string	Application key. To get the key, <a href="#">register</a>
sessionID	Yes	string	To get the session ID, use the <a href="#">"User Authorization"</a> method
orderID	Yes	string	The number of the order for which it is necessary to change the delivery address and time
delivery	Yes	object	Delivery parameters
— delivery.arrival	Yes	Arrival	Delivery to the address
storePayer	No*	string	<p>Party that incurs the cost of paid storage (1).</p> <p>Possible values:</p> <ul style="list-style-type: none"> <li>• "sender";</li> <li>• "receiver";</li> <li>• "payer" - the third party that was indicated as a payer when the order was placed;</li> <li>• "third" - third party. If the value is passed then "members.storeThird" parameter is required</li> </ul>
members	Yes	object	Shipping parties
— members.requester	Yes	Requester	The party initiating changes to order details

\*It is only possible to pass the parameter if changes to the order details are initiated by the sender. In this case the parameter is required

members.receiver	No	Member	<p>New receiver. The parameter should not be passed if the receiver stays the same</p> <div> <p>It is not possible to change the receiver if changes to the order details are initiated by the receiver (that is "members.requester.role" parameter value is "receiver")</p> </div>
members.third	No*	Member	<p>New payer who incurs the cost of cargo delivery/redirection. The parameter should not be passed if the payer stays the same</p> <div> <p>*Parameter is required if the new payer who incurs the cost of cargo delivery/redirection is the third party (that is "members.requester.role" parameter value is "sender")</p> </div>
members.storeThird	No*	Member	<p>Third party that incurs the cost of paid storage (1).</p> <div> <p>*The parameter is required if the costs of paid storage are incurred by the third party (that is "storePayer" parameter value is "sender")</p> </div>

**Notes:**

1. The storage of the arrived cargo is free of charge for the first two business days, starting from the third day it is necessary to pay for the cargo storage. For more information on conditions and prices see Delovye Linii company [website](#).


Arrival

Arrival

Parameter	Required	Type	Description
produceDate	No*	string	<p>Date of forwarding driver arrival to the receiver.</p> <p>Format: YYYY-MM-DD</p> <div> <p>*At least one of the parameters is required: "produceDate", "time", "variant"</p> </div>

variant	No*	string	<p>Shipping method.</p> <p>Possible:</p> <ul style="list-style-type: none"> <li>• "terminal" - shipping to the terminal;</li> <li>• "address" - shipping to the address</li> </ul> <div> <p>*If it is necessary to specify a new terminal/delivery address, then the parameter is required. *At least one of the parameters is required:</p> <p>"produceDate", "time", "variant"</p> </div>
terminalID	No*	integer	<p>Terminal ID from the <a href="#">"Terminals directory"</a>.</p> <p>It is only possible to choose a pick-up point or a default terminal in this case (in <a href="#">"Terminals directory"</a> "city.terminals.terminal.isPVZ" or "city.terminals.terminal.default" parameter value should be "true")</p> <p>If delivery to the receiver's address is ordered ("variant" parameter value is "address"), then parameter is ignored</p> <div> <p>*If the parameter "variant" is passed, than one of the excluding parameters is required:</p> <p>"terminalID", "addressID", "address", "city"</p> </div>
addressID	No*	integer	<p>Address ID from the <a href="#">"Address book"</a></p> <div> <p>*If the parameter "variant" is passed, than one of the excluding parameters is required:</p> <p>"terminalID", "addressID", "address", "city"</p> </div>
address	No*	Address	<p>Address</p> <div> <p>*If the parameter "variant" is passed, than one of the excluding parameters is required:</p> <p>"terminalID", "addressID", "address", "city"</p> </div>

city	No*	string	<p>CLADR code of the city. It's possible to get CLADR code using the services presented on the page "<a href="#">CLADR search</a>". If the parameter is passed the arrival terminal is determined automatically.</p> <p>If delivery to the receiver's address is ordered ("variant" parameter value is "address"), then parameter is ignored</p> <div> <p>*If the parameter "variant" is passed, than one of the excluding parameters is required:</p> <p>terminalID", "addressID", "address", "city"</p> </div>
time	No*	object	<p>Time of cargo delivery to the address</p> <div> <p>*At least one of the parameters is required:</p> <p>produceDate", "time", "variant"</p> </div>
— time.worktimeStart	Yes	string	<p>Period start.</p> <p>Format: HH:MM</p>
— time.worktimeEnd	Yes	string	<p>Period end.</p> <p>Format: HH:MM</p>
— time.breakStart	No	string	<p>Period end.</p> <p>Format: HH:MM</p>
— time.breakEnd	No	string	<p>Break end.</p> <p>Format: HH:MM</p>
— time.exactTime	No	boolean	<p>Delivery at the exact time.</p> <p>Default value: "false"</p>

payer	No	string	<p>Payer who incurs the cost of cargo delivery/redirection</p> <p>Possible values:</p> <ul style="list-style-type: none"> <li>• "sender";</li> <li>• "receiver";</li> <li>• "payer" - the third party that was indicated as a payer when the order was placed;</li> <li>• "third" - new third party. If the value is passed then "members.third" parameter is required</li> </ul> <div>  <p>It is only possible to pass the parameter if changes to the order details are initiated by the sender (that is "members.requester.role" parameter value is "sender")</p> </div>
Address			
Address			
Parameter	Required	Type	Description
search	No (1)	string	<p>Address as a string.</p> <p>It is possible to pass address as text or as coordintaes. The coordinates should not be used to pass the information about the juridical address, that is in blocks "juridicalAddress" of class "Counteragent".</p> <p>When passing address as a text along with the address it is necessary to pass the name of the city, the address elements should be separated by comma, for example "Омск, Ленина, 5".</p> <p>The coordinates should be separated by comma as well, the first number - latitude "59.924501, 30.241762".</p> <p>Maximum 1024 symbols (2)</p>
street	No (1)	string	<p>CLADR code of the street. It's possible to get CLADR code using the services presented on the page <a href="#">"CLADR search"</a> (2)</p>
house	No (1)	string	<p>House (2).</p> <p>Maximum number of characters - 7</p>

building	No	string	Building (2). Maximum number of characters - 5
structure	No	string	Structure (2). Maximum number of characters - 7
flat	No	string	Apartment/office (2). Maximum number of characters - 5

**Notes:**

1. Address information must be passed in the request therefore either "search" parameter is required or "street" and "house" parameters are required.
2. If "search" parameter is passed in the request, then "street", "house", "building" and "structure" parameters must not be passed, but "flat" parameter may be passed (in this case the value of the "flat" parameter will be used as an apartment/office number)

Requester

Requester





Parameter	Required	Type	Description
role	Yes	string	Requester role. Possible values: <ul style="list-style-type: none"> <li>• "sender";</li> <li>• "receiver";</li> <li>• "customer" - the third party that was indicated as a payer when the order was placed</li> </ul>

Member

Member

Parameter	Required	Type	Description
counteragentID	No*	integer	Counterparty ID from "Address book" <div> *One of the excluding parameters is required: "counteragentID" or "counteragent" </div>
counteragent	No*	Counteragent	Counterparty as a set of parameters <div> *One of the excluding parameters is required: "counteragentID" or "counteragent" </div>
contactIDs	No*	array of integers	Contact persons IDs from "Address book". Maximum 3 elements in the array <div> *One of the excluding parameters is required: "contactID" or "contactPersons" </div>




contactPersons	No*	array of ContactPersons	<p>Contact persons data.</p> <p>Maximum 3 elements in the array</p> <div>  <p>*One of the excluding parameters is required: "contactID" or "contactPersons"</p> </div>
— contactPersons.name	Yes	string	Contact person name
phoneIDs	No*	array of integers	<p>Phone number IDs from "Address book".</p> <p>Maximum 3 elements in the array</p> <div>  <p>*One of the excluding parameters is required: "phoneIDs" or "phoneNumbers"</p> </div>
phoneNumbers	No*	array of PhoneNumbers	<p>Phone numbers list.</p> <p>Maximum 3 elements in the array</p> <div>  <p>*One of the excluding parameters is required: "phoneIDs" or "phoneNumbers"</p> </div>
— phoneNumbers.number	Yes	string	<p>Phone number.</p> <p>Only digits and plus sign are allowed (plus can only be passed at the beginning of the string that starts with 7 or 375)</p>
— phoneNumbers.ext	No	string	<p>Extension phone number.</p> <p>5 digits maximum</p>
email	No	string	Email for sending notifications to the participants of transportation
dataForReceipt	No*	object	<p>Contact information for sending an electronic payment receipt to the payer that is an individual</p> <div>  <p>*If the counterparty is an individual, the parameter is required. If the counterparty is a legal entity, the parameter is ignored</p> </div>
— dataForReceipt.send	Yes	boolean	<p>Consent to receive an electronic payment receipt. Possible values:</p> <ul style="list-style-type: none"> <li>• "true" - user passed "phone" and/or "email" to send payment receipt;</li> <li>• "false" - user refused to provide contact information to send payment receipt</li> </ul>

— dataForReceipt.phone	No*	string	<p>Phone number to send payment receipt.</p> <p>Format: "+79XXXXXXXX" (12 figures, starts with "+79" and then 9 digits)</p> <div> <p>*If "send" parameter value is "true", then at least one of the parameters is required: "phone" or "email". If "send" parameter value is "false", then parameter is ignored</p> </div>
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— dataForReceipt.email	No*	string	<p>Email to send payment receipt</p> <div> <p>*If "send" parameter value is "true", then at least one of the parameters is required: "phone" or "email". If "send" parameter value is "false", then parameter is ignored</p> </div>
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#### Counteragent

Counteragent			
Parameter	Required	Type	Description
form	Yes	string	UID of legal form of organization, see " <a href="#">Search of forms of organization</a> "
name	Yes	string	Individual or company name
document	No*	object	<p>Personal ID data</p> <div> <p>*If the counterparty is an individual, the parameter is required. If the counterparty is a legal entity, the parameter is ignored</p> </div>

— document.type	Yes	string	Document type.  Possible values: <ul style="list-style-type: none"><li>• "passport";</li><li>• "drivingLicence";</li><li>• "foreignPassport"<ul style="list-style-type: none"><li>- international passport. For some countries "foreignPassport" value is not available</li></ul></li></ul>
— document.serial	Yes*	string	Document series  *For some countries the parameter is not required and therefore ignored
— document.number	Yes	string	Document number.  Number format may vary depending on the country
inn	No*	string	TIN (taxpayer identification number). Allowed number of characters may vary depending on country and legal form of organization  <div> *If the counterparty is a legal entity, the parameter is required. If the counterparty is an individual, the parameter is ignored</div>
juridicalAddress	No	Address	Legal address.  The parameter is used for legal entities only (that is when legal entity UID is passed in the "form" parameter)

## Method response


### Response structure

```
{
  "metadata": {
    "status": "200",
    "generated_at": "2019-11-18 12:52:26"
  },
  "data": {
    "state": "success",
    "information": [
      "Смена адреса и времени доставки груза будет бесплатной при подаче запроса до 17:00 (по местному времени).",
    ],
    "foundAddresses": [
      {
        "field": "delivery.arrival.address",
        "source": "Омск, Ленина, 5",
        "result": "Россия, Омская обл, г Омск, ул Ленина, д 5"
      },
      {
        "field": "members.receiver.counteragent.juridicalAddress",
        "source": "Омск, Ленина, 5",
        "result": "Россия, Омская обл, г Омск, ул Ленина, д 5"
      },
      {
        "field": "members.third.counteragent.juridicalAddress",
        "source": "Омск, Ленина, 5",
        "result": "Россия, Омская обл, г Омск, ул Ленина, д 5"
      },
      {
        "field": "members.storeThird.counteragent.juridicalAddress",
        "source": "Омск, Ленина, 5",
        "result": "Россия, Омская обл, г Омск, ул Ленина, д 5"
      }
    ]
  }
}
```

### Description of parameters

Response

Response

Parameter	Type	Description
<b>metadata</b>	<b>object</b>	<b>System information</b>
— metadata.status	integer	Emulated status http-code. If successful, code 200 is returned. In case of error - 400
— metadata.generated_at	string	Server response date and time. Format: YYYY-MM-DD HH:MM:SS
<b>data</b>	<b>object</b>	<b>Success confirmation</b>
— data.state	string	Status in English. Possible value - "success"  <div>  <p>"Success" status indicates that the request was accepted. After further verification the request can be approved or declined. To check the change request status use <a href="#">"Change history"</a> method</p> </div>
— data.information	array of strings	Information on conditions when the delivery address and time can be changed free of charge
— data.foundAddresses	array of FoundAddresses	Data on found addresses. The parameter is present in the response if "search" parameter of the "Address" class was passed in the request

#### FoundAddresses

Parameter	Type	Description
<b>field</b>	<b>string</b>	The parent object that was used to pass the "search" parameter
<b>source</b>	<b>string</b>	Entered value
<b>result</b>	<b>string</b>	Address found

#### Error handling

Except for [common API errors](#) the method response may contain the following errors:

Error number	http-code	Error title		Error description	
		Title	Translation	Description	Translation
621001	400	По данному заказу изменение адреса и времени недоступно	The dispatch address and time for the order can not be changed	-	-
621002	400	По данному заказу изменение адреса и времени недоступно	The dispatch address and time for the order can not be changed	Изменение по данному заказу недоступно в связи с отсутствием доступа	It is not possible to change the order details since there is no access
622003	400	Указанная роль заказчика для данного заказа недоступна	The specified requester role is not allowable for the order	-	-
622004	400	Нет доступа к контрагенту заказа	No access to the counterparty	-	-
622005	400	Невозможно оформить доставку до терминала	It's not possible to order delivery to the terminal	-	-
622006	400	Невозможно оформить доставку до адреса	It's not possible to order delivery to the address	-	-

622007	400	По данному заказу изменение получателя недоступно	The receiver for the order can not be changed	-	-
622008	400	По данному заказу изменение плательщика недоступно	The payer for the order can not be changed	-	-
622014	400	Ошибка наложенного платежа	Cash on delivery error	Получателем в заказе с наложенным платежом может быть только физическое лицо	Cash on delivery payment is only possible if the receiver is an individual (not a legal entity)