

Orders list

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General information

The service allows tracking orders using Delovye Linii order number or waybill number or number of order for shipping, as well as internal online store order number or document barcode. Authorized users may use the method to get the list of orders that have been created in the personal account as well as information about the actual statuses of orders, orders for shipping and waybills

The request parameter request.sessionID is used to differentiate whether to provide short or detailed information. If a request contains the parameter, then detailed information will be provided, if not - short. Thus, only authorized users have access to detailed orders information.

In case there is no information about order number, the order can be found by [shipping details](#).

Orders list

Method request

Request example

Method address: <https://api.dellin.ru/v3/orders.xml>

```
<request>
  <appkey>00000000-0000-0000-0000-000000000000</appkey>
  <sessionID>A00000000-0000-0000-0000-000000000000</sessionID>
  <docIds>19-00085281151</docIds>
  <docIds>19-00085281152</docIds>
  <orderNumber>1234567889</orderNumber>
  <orderDate>2019-11-02</orderDate>
  <barcode>1345678</barcode>
  <dateStart>2019-11-11 10:10</dateStart>
  <dateEnd>2019-11-12 10:10</dateEnd>
  <states>pickup</states>
  <page>1</page>
  <lastUpdate>2019-11-12 10:10</lastUpdate>
  <orderBy>ordered_at</orderBy>
  <orderDatesAdditional>true</orderDatesAdditional>
</request>
```

Description of parameters

Request

Request

Parameter	Required	Type	Description
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appKey	Yes	string	Application key. To get the key, register
sessionID	No*	string	<p>Session ID. To get the session ID, use "User authorization" service.</p> <p>*If sessionID parameter is passed in a request, then detailed information will be provided, if not - short</p>
docids	No*	array of strings	<p>Number of order, waybill or order for shipping from address/delivery to address. More than one parameter can be passed (5 parameters maximum).</p> <p>*The parameter is used to search for orders. If sessionID parameter is not passed in a request, then one of the following parameters must be passed: docid, barcode or orderNumber</p> <div> <p>Only one of the following parameters can be passed in a request: docid, barcode, orderNumber</p> </div>
orderNumber	No*	string	<p>Online store order number (internal order number).</p> <p>*The parameter is used to search for orders. If sessionID parameter is not passed in the request, then one of the following parameters must be passed: docid, barcode or orderNumber</p> <div> <p>Only one of the following parameters can be passed in a request: docid, barcode, orderNumber</p> </div>
orderDate	No	string	<p>Online store order date.</p> <p>Format: YYYY-MM-DD</p>
barcode	No*	string	

Barcode read by a scanner.

The following barcodes can be used to search for the order:

- barcode on the waybill (the first three symbols of the code - 128);
- barcode on the forwarder's bill of lading (the document is used by the forwarding driver when picking up the cargo at the sender's address, the first three symbols of the code - 098);
- barcode on the order for shipping created in case of pre-order, see below (the first three symbols of the code - 415);
- barcode on the cargo packaging label (waybill code with cargo place indicated, the first three symbols of the code - 728).

In case of cargo packaging label the field length is 29 characters, in other cases - 25 characters.

*The parameter is used to search for orders. If sessionID parameter is not passed in a request, then one of the following parameters must be passed: docid, barcode or orderNumber



Only one of the following parameters can be passed in a request: docid, barcode, orderNumber



Pre-order If a client wants to bring the cargo to the company terminal, they may place an order online, print the paper and bring it to the terminal. Thus they will be able to save time since the clients who placed a pre-order are served out of turn. For more information see Delovye Linii company [website](#).

dateStart	No	string	<p>Period start date and time (the parameter is used to filter search results by order creation period).</p> <p>Format: YYYY-MM-DD HH:MM:SS.</p> <p>The parameter is ignored if the request does not contain sessionID parameter or contains one of the following parameters: docid, barcode or orderNumber</p>
dateEnd	No	string	<p>Period end date and time (the parameter is used to filter search results by the period of order creation, the parameter is ignored if a request does not contain dateStart).</p> <p>Format: YYYY-MM-DD HH:MM:SS.</p> <p>The parameter is ignored if a request does not contain sessionID parameter or contains one of the following parameters: docid, barcode or orderNumber</p>
states	No	array of strings	<p>Array of the requested order statuses. For the complete list of statuses, see "Directory of order statuses".</p> <p>The parameter is ignored if a request does not contain sessionID parameter or contains one of the following parameters: docid, barcode or orderNumber</p>
page	No	integer	Number of the requested page
lastUpdate	No	string	<p>The parameter is used to filter orders updated after the indicated date.</p> <p>Format: YYYY-MM-DD HH:MM:SS.</p> <p>The parameter is ignored if a request does not contain sessionID parameter or contains one of the following parameters: docid, barcode or orderNumber.</p> <p>If the "states" parameter with the "inway" value is passed in the request, then the response contains all the orders with the "inway" status. Thus the "lastUpdate" parameter is ignored in this case. For other statuses the logic is different - the response contains only orders with the indicated status that were updated after the date passed in the "lastUpdate" parameter</p>
orderBy	No	string	<p>Orders sorting.</p> <p>Possible values:</p> <ul style="list-style-type: none"> • ordered_at - by order date; • updated_at - by update. <p>The parameter is ignored if a request does not contain sessionID parameter or contains one of the following parameters: docid, barcode or orderNumber</p>

orderDatesAdditional	No	boolean	Flag indicating that information on intermediate route points is required
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Method response

Response example

```
<response>
  <metadata>
    <status>200</status>
    <currentPage>1</currentPage>
    <nextPage />
    <prevPage />
    <totalPages>1</totalPages>
    <generatedAt>2020-10-01 13:24:54</generatedAt>
  </metadata>
  <orders>
    <orderNumber />
    <orderDate />
    <orderId>400275691</orderId>
    <orderedAt>2020-10-01 08:36:27</orderedAt>
    <state>inway</state>
    <stateName>Груз в пути</stateName>
    <stateDate>2020-10-01</stateDate>
    <progressPercent>15</progressPercent>
    <derival>
      <city>г. Санкт-Петербург</city>
      <cityId>1</cityId>
      <cityCode>780000000000000000000000</cityCode>
      <address>190000, Санкт-Петербург г, Заневский пр-кт, дом № 1</address>
      <addressCode>7800000000004380000000000</addressCode>
      <terminalName>Санкт-Петербург Парнас</terminalName>
      <terminalAddress>194292, Санкт-Петербург г, 1-й Верхний пер, дом № 12, Литера Б</terminalAddress>
      <terminalId>1</terminalId>
    </derival>
    <arrival>
      <city>г. Москва</city>
      <cityId>3</cityId>
      <cityCode>770000000000000000000000</cityCode>
      <address>127411, Москва г, Лобненская ул, дом № 18, стр 2</address>
      <addressCode>77000000000017250000000000</addressCode>
      <terminalName>Москва Север 2</terminalName>
      <terminalAddress>127411, Москва г, Лобненская ул, дом № 18, стр 2</terminalAddress>
      <terminalId>36</terminalId>
      <terminalCity>Москва</terminalCity>
      <terminalCoordinates>37.5192</terminalCoordinates>
      <terminalCoordinates>55.8967</terminalCoordinates>
      <terminalEmail>pismo@dellin.ru </terminalEmail>
      <terminalPhones>7 (495) 775-55-30</terminalPhones>
      <callCenterPhones>8-800-100-8000</callCenterPhones>
      <terminalWorktables>
        <sun>11:00-16:00</sun>
        <mon>08:00-22:00</mon>
        <tue>08:00-22:00</tue>
        <wed>08:00-22:00</wed>
        <thu>08:00-22:00</thu>
        <fri>08:00-22:00</fri>
        <sat>11:00-16:00</sat>
      </terminalWorktables>
    </arrival>
  </sender>
  <opf>
    <name>000</name>
    <fullName>Общество с Ограниченной Ответственностью</fullName>
    <countryCode>643</countryCode>
  </opf>
  <opfUid>0xa8123a457e644fe7435605b8f632f9d3</opfUid>
  <name>000 "Анкоррес Электро" </name>
  <address>190000, Санкт-Петербург г, Заневский пр-кт, дом № 2</address>
  <isPhysical>false</isPhysical>
  <inn>192644882</inn>
  <documentType />
  <documentSeries />
  <documentNumber />
  <counteragentUid>e0a79552-bcf4-4ca2-bb5b-961bd2c0f9a2</counteragentUid>
  <contacts>Валерий</contacts>
  <phones>+7 (921) 333-22-22</phones>
</sender>
<receiver>
  <opf>
    <name>000</name>
    <fullName>Общество с Ограниченной Ответственностью</fullName>
    <countryCode>643</countryCode>
  </opf>
  <opfUid>0xa8123a457e644fe7435605b8f632f9d3</opfUid>
  <name>000 "ДД МЕДИКА" </name>
  <address>127411, Москва г, Лобненская ул, дом № 12, стр 2</address>
  <isPhysical>false</isPhysical>
  <inn>7710647612</inn>
  <documentType />
  <documentSeries />
  <documentNumber />
  <counteragentUid>b2763d61-e1b3-4c26-b46a-b3c95875a9c2</counteragentUid>
  <anonym>false</anonym>
  <anonymPhone />
  <anonymEmail />
</receiver>
<payer>
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    <countryCode>643</countryCode>
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  <oversizedWeight>0.0</oversizedWeight>
  <volume>2.0</volume>
  <oversizedVolume>0.0</oversizedVolume>
  <places>1</places>
  <oversizedPlaces>0</oversizedPlaces>
  <length>0.0</length>
  <width>0.0</width>
  <height>0.0</height>
</freight>
<isAir>false</isAir>
<air>
  <arrivalDate>2020-10-01</arrivalDate>
  <giveoutDate>2020-10-01</giveoutDate>
  <warehousingDate>2020-10-06</warehousingDate>
  <deliveryDate>2020-10-01</deliveryDate>
  <comment>комментарий</comment>
  <orderId>123-12312323</orderId>
</air>
<locks>
  <name>Долг</name>
  <type>by_payment</type>
  <setDate>2020-10-01 11:51:47</setDate>
  <endDate />
</locks>
<totalSum>7644.0</totalSum>
<vat>1171.33</vat>
<isPaid>false</isPaid>
<isPreorder>false</isPreorder>
<produceDate>2020-10-10</produceDate>
<declineReason />
<orderDates>
  <arrivalToOspReceiver>2020-10-14</arrivalToOspReceiver>
  <arrivalToOspReceiverMax />
  <arrivalToOspReceiverAccdoc />
  <arrivalToOspSender />
  <arrivalToReceiver />
  <declineDate />
  <derivalFromOspReceiver />
  <derivalFromOspReceiverMax />
  <derivalFromOspReceiverAccdoc />
  <giveoutFromOspReceiver />
  <giveoutFromOspReceiverMax />
  <derivalFromOspSender>2020-10-13 00:00:00</derivalFromOspSender>
  <draftLastUpdate />
  <finish />
  <firstDocumentCreatedDate>2020-10-01</firstDocumentCreatedDate>
  <pickup>2020-10-10 00:00:00</pickup>
  <processingDate />
  <warehousing />
</orderDates>
<orderTimeInDays>
  <delivery />
  <deliveryAccdoc />
</orderTimeInDays>
<orderedDeliveryFromAddress>true</orderedDeliveryFromAddress>
<availableDeliveryFromAddress>false</availableDeliveryFromAddress>
<orderedDeliveryToAddress>true</orderedDeliveryToAddress>
<availableDeliveryToAddress>false</availableDeliveryToAddress>
<isFavorite>false</isFavorite>
<isContainer>false</isContainer>
<sfrequest>
  <cityID>200555</cityID>
  <docNumber>20-00015100302</docNumber>
  <price>1490.0</price>
</sfrequest>
<documents>
  <id>400275691</id>
  <uid />
  <type>request</type>
  <createDate>2020-10-01 11:36:27</createDate>
  <state>accepted</state>
  <sender>
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    <opfUid>0xa8123a457e644fe7435605b8f632f9d3</opfUid>
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    <inn>192644883</inn>
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  </sender>
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    <documentSeries />
    <documentNumber />
    <counteragentUid />
  </receiver>
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  </payer>

```

```

<name>Анкоррес Электро</name>
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</payer>
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<comment>комментарий к отправке</comment>
<fullDocumentId>K-400275691</fullDocumentId>
<freight>
  <name>Мебель</name>
  <weight>0.1</weight>
  <oversizedWeight />
  <volume>0.1</volume>
  <oversizedVolume />
  <maxLength>0.1</maxLength>
  <maxWidth>0.1</maxWidth>
  <maxHeight>0.1</maxHeight>
</freight>
<derival>
  <name>Санкт-Петербург</name>
  <code>780000000000000000000000</code>
</derival>
<arrival>
  <name>Москва</name>
  <code>770000000000000000000000</code>
</arrival>
<barcode />
<payment />
<totalSum />
<vat />
<serviceKind />
<organization />
</documents>
<documents>
  <id>20-00015100302</id>
  <uid>0x81f400505683df3d11eb03c3460a5915</uid>
  <type>shipping</type>
  <createDate>2020-10-01 14:51:09</createDate>
  <state>in way</state>
  <sender>
    <opf />
    <opfUid>0xa8123a457e644fe7435605b8f632f9d3</opfUid>
    <name>000 "Анкоррес Электро"</name>
    <isPhysical>false</isPhysical>
    <inn>192644882</inn>
    <documentType />
    <documentSeries />
    <documentNumber />
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  </sender>
  <receiver>
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    <inn>7710647612</inn>
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    <documentSeries />
    <documentNumber />
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  </receiver>
  <payer>
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    <isPhysical>false</isPhysical>
    <inn>192644882</inn>
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  <comment />
  <fullDocumentId />
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    <oversizedWeight>0</oversizedWeight>
    <volume>2</volume>
    <oversizedVolume>0</oversizedVolume>
    <maxLength>0</maxLength>
    <maxWidth>0</maxWidth>
    <maxHeight>0</maxHeight>
  </freight>
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    <code>780000000000000000000000</code>
  </derival>
  <arrival>
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    <code>770000000000000000000000</code>
  </arrival>
  <barcode />
  <payment>false</payment>
  <totalSum>7644</totalSum>
  <vat>1171.33</vat>
  <serviceKind>Авто</serviceKind>
  <organization>0x9efb0013cea09f3311dcd80f7091a6d0</organization>
  <services>
    <name>Экспедирование до клиента</name>
    <serviceUid>0xa191584309b83a6a4b5c253d4d6ec797</serviceUid>
    <createdAt>2020-10-01 11:52:05</createdAt>
    <quantity>1</quantity>

```

```
<sum>1490.0</sum>
<totalSum>1490.0</totalSum>
<vat>248.30</vat>
<vatRate>20%</vatRate>
<discountSum>0.0</discountSum>
</services>
<availableDocs>order</availableDocs>
<availableDocs>bill</availableDocs>
</documents>
<orderDatesAdditional>
  <tracing>
    <title>Отбытие из ОСП</title>
    <date>2020-10-01</date>
    <cityUID>0x834f00112fdd658311da4c6326ef0e0e</cityUID>
    <cityName>Волгоград</cityName>
    <status>inway</status>
  </tracing>
  <tracing>
    <title>Отбытие из ОСП</title>
    <date>2019-10-01</date>
    <cityUID>0x834f00112fdd658311da4c6326ef0e19</cityUID>
    <cityName>Уфа</cityName>
    <status>inway</status>
  </tracing>
</orderDatesAdditional>
<detailedStatus />
<detailedStatusRus />
<note />
<documentsReturnDate />
<priceComment>""</priceComment>
<customerUid>00000000-0000-0000-0000-000000000000</customerUid>
<acceptanceActs>
  <acceptanceActNumber>57757575</acceptanceActNumber>
  <acceptanceActDate>2020-10-01</acceptanceActDate>
  <acceptanceActType></acceptanceActType>
</acceptanceActs>
<acceptanceActs>
  <acceptanceActNumber>57757575/111</acceptanceActNumber>
  <acceptanceActDate>2020-10-02</acceptanceActDate>
  <acceptanceActType>Исправленный</acceptanceActType>
</acceptanceActs>
</orders>
<deleted />
</response>
```

Description of parameters

⚠ If the data is not available (for example request.sessionID parameter is not passed in a request or the information is not available for the transportation type or the document type, etc.), then the response parameter value is null

Response



Response



Parameter	Type	Data available to unauthorised users	Description
metadata	object	Yes	System information
— metadata.status	integer	Yes	Emulated status http-code. If successful, code 200 is returned
— metadata.currentPage	integer	Yes	Number of the current page of the response
— metadata.nextPage	integer	Yes	Number of the next page of the response
— metadata.prevPage	integer	Yes	Number of the previous page of the response. If the current page number is 1, then the parameter value is null
— metadata.totalPages	integer	Yes	Total amount of pages
— metadata.generatedAt	string	Yes	Server response date and time. Format: YYYY-MM-DD HH:MM:SS
orders	array of Orders	Yes	Array of orders found
deleted	array of strings	Yes	Array of deleted orders (the data is available if request.lastUpdate parameter is passed in a request)



Orders

Orders


Parameter	Type	Data available to unauthorized users	Description
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orderNumber	string	Yes	Online store order number (internal order number)
orderDate	string	Yes	Online store order date
orderId	string	Yes	Order number
orderedAt	string	Yes	Date of order creation
state	string	Yes	Order status in English, see "Directory of order statuses"
stateName	string	Yes	Order status in Russian, see "Directory of order statuses"
stateDate	string	Yes	Date when the current status was set. Format: YYYY-MM-DD. If the order status is draft (the response parameter orders.state value is draft), then the parameter value is null
progressPercent	integer	Yes	Order completion (in percent). The parameter value can be used to visualize the progress of the order.
derival	DerivalArrival	Partially	Departure details
arrival	DerivalArrival	Partially	Arrival details
sender	Member	No	Sender details
receiver	Member	No	Receiver details
payer	Member	No	Payer details
freight	Freight	No	Cargo details
isAir	boolean	Yes	Air freight indicator
air	object	Yes	Air freight details <div> If isAir parameter value is false, then the object parameters will not be passed in the response</div>
— air.arrivalDate	string	Yes	Cargo arrival date for air freight
— air.giveoutDate	string	Yes	Cargo release date for air freight
— air.warehousingDate	string	Yes	Paid storage start date for air freight
— air.deliveryDate	string	Yes	Estimated cargo arrival date for air freight
— air.comment	string	No	Additional information
— air.orderId	string	Yes	Airway bill number
locks	array of Locks	No	Array of lockouts
totalSum	string	Yes	Total amount
vat	string	No	VAT
isPaid	boolean	Yes	Order payment status
isPreorder	boolean	No	Pre-order indicator
produceDate	string	Yes	Order completion date <div> The data is not available for Multishipping</div>

declineReason	string	Yes	Rejection reason
			<div>  The data is available only if the order has been declined </div>
orderDates	object	Yes	Estimated cargo transportation schedule
— orderDates.arrivalToOspReceiver	string	Yes	Date of cargo arrival at the terminal of arrival
— orderDates.arrivalToOspReceiverMax	string	Yes	The latest possible date of cargo arrival at the terminal of arrival (if cargo arrival can be delayed)
— orderDates.arrivalToOspReceiverAccdoc	string	Yes	Date of shipping documents arrival at the terminal of arrival
— orderDates.arrivalToOspSender	string	Yes	Date of cargo arrival at the terminal of departure
— orderDates.arrivalToReceiver	string	Yes	Date of cargo delivery to the receiver's address: <ul style="list-style-type: none"> • actual - if the cargo has been delivered (the response "orders.state" parameter value is "accompanying_documents_return" or "finished"); • estimated - if the cargo has been handed over, but has not been delivered. If the information on the estimated date is not available, then there will be information on estimated delivery time in the response (see "orders.orderTimeInDays.delivery" response parameter)
— orderDates.declineDate	string	Yes	Rejection date
			<div>  In some cases data may not be available </div>
— orderDates.derivalFromOspReceiver	string	Yes	Date of cargo departure from the terminal of arrival
— orderDates.derivalFromOspReceiverMax	string	Yes	The latest possible date of cargo departure from the terminal of arrival (if cargo departure can be delayed)
— orderDates.derivalFromOspReceiverAccdoc	string	Yes	Date of shipping documents departure from the terminal of arrival
— orderDates.giveoutFromOspReceiver	string	Yes	Date when cargo is ready to be handed out at the terminal of arrival
— orderDates.giveoutFromOspReceiverMax	string	Yes	The latest possible date when cargo is ready to be handed out at the terminal of arrival (if the date can be delayed)
— orderDates.derivalFromOspSender	string	Yes	Date of cargo departure from the terminal of departure
— orderDates.draftLastUpdate	string	Yes	Date of draft last update
— orderDates.finish	string	Yes	Order completion date
— orderDates.firstDocumentCreatedDate	string	Yes	Date when the first document was created
— orderDates.pickup	string	Yes	Date of cargo pickup from the sender's address

— orderDates.processingDate	string	Yes	Order processing start date
— orderDates.warehousing	string	Yes	Paid storage start date
orderTimeInDays	object	Yes	Estimated delivery time (in days)
<div>  The data is available only if is_air parameter value is false. Otherwise, values of all the object parameters is null </div>			
— orderTimeInDays.delivery	integer	Yes	Estimated time of cargo delivery to the address.
<p>Is calculated from the date indicated in "orderDates.derivalFromOspReceiver" parameter.</p> <p>The information is present in the response if the delivery to the address has been ordered and there is no information on date of cargo delivery to the receivers address (see "orders.orderDates.arrivalToReceiver" response parameter)</p>			
— orderTimeInDays.deliveryAccdoc	integer	Yes	Estimated time of shipping documents delivery to the address.
<p>Is calculated from the date indicated in "orderDates.derivalFromOspReceiverAccdoc" parameter</p>			
orderedDeliveryFromAddress	boolean	Yes	Flag indicating that shipping from the sender's address is ordered
availableDeliveryFromAddress	boolean	No	Flag indicating that shipping from the sender's address is available
orderedDeliveryToAddress	boolean	Yes	Flag indicating that delivery to the receiver's address is ordered
availableDeliveryToAddress	boolean	No	Flag indicating that delivery to the receiver's address is available
isFavorite	boolean	No	Flag indicating that order is added to favorites
isContainer	boolean	Yes	Flag indicating container shipping
sfrequest	object	Yes	Details of order for delivery to the receiver's address
— sfrequest.cityID	integer	Yes	City ID, see " Places search " method
— sfrequest.docNumber	string	Yes	Waybill number
— sfrequest.price	string	Yes	Shipping cost
documents	Documents	Частично	Array of order documents
orderDatesAdditional	OrderDatesAdditional	Yes	Information on the intermediate route points
<div>  The parameter is missing in the response if the order is declined or has been finished more that 24 hours ago (that is when "response.state" parameter value is "declined" or has changed to "finished" more that 24 ago) </div>			

detailedStatus	string	Yes	<p>Detailed order status in English.</p> <p>Possible values (the statuses order corresponds to the order of the possible values of "detailedStatusRus" parameter):</p> <ul style="list-style-type: none"> • "pickup_waiting_pickup" - the driver has <i>not</i> yet departed to the sender's address; • "pickup_departed" - the driver departed to the sender's address; • "pickup_arrived" - the driver arrived to the sender's address; • "pickup_arrived_at_first" - the driver arrived to the first sender's address; • "pickup_arrived_at_last" - the driver arrived to the last sender's address; • "pickup_finished" - the driver has picked up the cargo from the sender's address and is heading to the terminal; • "delivery_waiting_delivery" - the driver has <i>not</i> yet departed to the receiver's address; • "delivery_departed" - the driver departed to the receiver's address; • "delivery_arrived" - the driver arrived to the receiver's address; • "delivery_finished" - the driver handed over the cargo at the receiver address
detailedStatusRus	string	Yes	<p>Detailed order status in Russian.</p> <p>Possible values (the statuses order corresponds to the order of the possible values of "detailedStatus" parameter):</p> <ul style="list-style-type: none"> • "Ожидается забор"; • "Машина едет на адрес"; • "Машина на адресе"; • "Прибыл на первый адрес"; • "Прибыл на последний адрес"; • "Груз забран. Едет на терминал"; • "Ожидается доставка"; • "Машина едет на адрес"; • "Машина на адресе"; • "Груз доставлен"
note	string	No	<p>Note to the order. The user can leave a note to ther order in his personal account on "Delovye Linii" company website</p>
documentsReturnDate	string	No	<p>Estimated date of shipping documents return</p>
priceComment	string	Yes	<p>A comment indicating that information about the order price is not available to the current user</p>

customerUID	string	No	UID of the requester on the order <div>  The data is present in the response only if the user has full access to the counterparty (see "Available counterparties" method, response parameter "info.accessLevel") </div>
acceptanceActs	array of acceptanceActs	Yes	Invoice data
acceptanceActs.acceptanceActNumber	string	Yes	Number
acceptanceActs.acceptanceActDate	string	Yes	Date Format: YYYY-MM-DD.
acceptanceActs.acceptanceActType	string	Yes	Type. Possible values: <ul style="list-style-type: none"> • "Корректировочный" - invoice adjustment; • "Исправленный" - revised invoice. If the parameter is empty, then it is a regular invoice

DerivalArrival

DerivalArrival

Parameter	Type	Data available to unauthorised users		Description
		response.orders.derival	response.orders.arrival	
city	string	No	Yes	City of cargo departure/arrival
cityId	integer	Yes	Yes	ID of the city of departure/arrival
cityCode	string	No	No	City CLADR code (CLADR - Classifier of Addresses of the Russian Federation), see " Places search "
address	string	No	No	Address of the city of departure/arrival
addressCode	string	No	No	Street CLADR code, see " Streets search "
terminalName	string	No	Yes	Terminal name
terminalAddress	string	No	Yes	Terminal address
terminalId	integer	Yes	No	Terminal ID, see " Terminals directory "
terminalCity	string	-	Yes	City of storage terminal (1)
terminalCoordinates	array of floats	-	Yes	Longitude and latitude of the storage terminal (1)
terminalEmail	string	-	Yes	Email of the storage terminal (1)
terminalPhones	string	-	Yes	Storage terminal phone number (1)
callCenterPhones	string	-	Yes	Call center phone number (1)
terminalWorktables	object	-	Yes	Storage terminal workhours (1)

DerivalArrival

— terminalWorktables.su n	string	Sunday workhours
— terminalWorktables.m on	string	Monday workhours
— terminalWorktables.tu e	string	Tuesday workhours
— terminalWorktables.we d	string	Wednesday workhours
— terminalWorktables.th u	string	Thursday workhours
— terminalWorktables.fri	string	Friday workhours
— terminalWorktables.sa t	string	Saturday workhours

Notes:

1. The parameter is used only for response.orders.arrival object

Member

⚠ The data is available only if sessionID parameter is passed in a request

Member

Parameter	Type	Description
opf	object	Organization legal form <div> <p>The parameter is used only for "response.orders.sender", "response.orders.receiver" and "response.orders.payer" objects</p> </div>
— opf.name	string	Short legal form name
— opf.fullName	string	Full legal form name
— opf.countryCode	integer	Country code
opf	string	Organization legal form (1) <div> <p>The parameter is used only for "response.orders.documents.sender", "response.orders.documents.receiver" and "response.orders.documents.payer" objects</p> </div>
opfUid	string	UID of legal form of organization form, see "Search of forms of organization" (1)
name	string	Counterparty name
address	string	Counterparty address <div> <p>The parameter is used only for response.orders.sender, response.orders.receiver objects</p> </div>
isPhysical	boolean	Flag indicating individual (1)
inn	string	TIN - taxpayer identification number (1)

documentType	string	Personal ID for the individuals (1) Possible values: <ul style="list-style-type: none"> • "Паспорт РФ" - passport of the Russian Federation; • "Загранпаспорт" - international passport; • "Водительское удостоверение" - driving license
documentSeries	string	Individuals personal ID series (1)
documentNumber	string	Individuals personal ID number (1)
counteragentUid	string	Counterparty UID <div> For response.orders.documents.sender , response.orders.documents.receiver, response.orders.documents.payer objects: the data is available only for waybills (response.orders.documents.type parameter value is shipping) </div>
contacts	string	Sender's contact person name <div> The parameter is used only for response.orders.sender and response.orders.documents.sender objects.Note for response.orders.documents.sender object: data is available only for orders for shipping (response.orders.documents.type parameter value is request) and only in case of pre-order </div>
phones	string	Counterparty phone number <div> The parameter is used only for response.orders.sender object </div>
anonym	boolean	Indicator of an "anonymous" receiver (2)
anonymEmail	string	"Anonymous" receiver email (2)
anonymPhone	string	"Anonymous" receiver phone number (2)

Notes:

1. Note for response.orders.documents.payer object: data is available only for orders for intercity transportation by dedicated truck (response.orders.documents.type parameter value is request_ftl).
2. "Anonymous" receiver - a receiver on whom minimum info was provided.
Delovye Linii company allows providing minimum information on the receiver - only name and phone number. In this case SMS with a code is sent to the phone number. The code is used to receive the goods. For more information see the description of [Simplified Shipping](#) service on Delovye Linii company website.
The parameter is used only for response.orders.receiver object

Freight

⚠ The data is available only if sessionID parameter is passed in a request

Freight


Parameter	Type	Description
response.orders.freight	response.orders.documents.freight	response.orders.documents.freight
name	string	Cargo name

weight	weight	string	float	Cargo weight, kg
oversizedWeight	oversizedWeight	string	float	Weight of the oversized cargo places, kg
volume	volume	string	float	Cargo volume, m3
oversizedVolume	oversizedVolume	string	float	Volume of oversized cargo places, m3
places	-	integer	-	Quantity of cargo places
oversizedPlaces	-	integer	-	Quantity of oversized cargo places
length	maxLength	string	float	Cargo length, m
width	maxWidth	string	float	Cargo width, m
height	maxHeight	string	float	Cargo height, m

Notes:

1. An oversized cargo place is a cargo place with weight greater than or equal to 100 kg (80 kg in case of air transportation) or with at least one of the dimensions (LWH) greater than or equal to 3 m (80 cm in case of air transportation)

Locks

 The data is available only if sessionID parameter is passed in a request

Locks

Parameter	Type	Description
name	string	Lockout name
type	string	Lockout name
setDate	string	Lockout start date
endDate	string	Lockout end date

Documents

Parameter	Type	Data available to unauthorised users	Description
id	integer	Yes	Document number
uid	string	Yes	Waybill UID (1)
type	string	Yes	Document type Possible values: <ul style="list-style-type: none"> • shipping - waybill; • request - order for shipping (from the sender's address or from the terminal); • request_sf - order for delivery to the receiver's address (from the terminal); • "request_ftl" - order for intercity transportation by dedicated truck
createDate	string	Yes	Date of document creation

state	string	Yes	<p>Document status</p> <p>Order for shipping from the sender's address/delivery to the receiver's address/intercity transportation by dedicated truck (response.orders.documents.type parameter value is request/request_sf/request_ftl) statuses:</p> <ul style="list-style-type: none"> • "temporary" - the document is not filled; • "saved" - draft; • "ordered" - the order is in queue for processing; • "loaded" - the order is being processed; • "processed" - the order has been processed; • "declined" - the order has been declined; • "accepted" - the order has been accepted; • "canceled" - the order has been accepted. <p>Waybill (response.orders.documents.type parameter value is shipping) statuses:</p> <ul style="list-style-type: none"> • "in_way" - the cargo is on the way; • "arrival" - the cargo is has arrived; • "give_out" - the cargo is given out
sender	Member	No	Sender details (2)
receiver	Member	No	Receiver details (2)
payer	Member	No	Payer details
produceDate	string	Yes	Order completion date (3)
forwarderId	string	No	Forwarding agent order number (3)
comment	string	No	Additional information on the documents (3)
fullDocumentId	string	Yes	Full document number (3)
freight	Freight	No	Cargo details (4)
derival	object	Yes	Information about the place of departure (4)
— derival.name	string	Yes	City (4)
— derival.code	string	Yes	City CLADR code, see " Places search " (4)
arrival	object	Yes	Information about the place of arrival (4)
— arrival.name	string	Yes	City (4)
— arrival.code	string	Yes	City CLADR code, see " Places search " (4)
barcode	string	No	Barcode according to Code 128 algorithm (for pre-order)
payment	boolean	Yes	Payment status (1)
totalSum	string	Yes	Total amount on the waybill (1)
vat	string	No	VAT (1)

serviceKind	string	Yes	Transportation type (1)
organization	string	No	Organization ID (1)
services	array of Services	Partially	List of services as per the waybill (1)
accompanyingDocuments	array of AcDocs	No	List of the shipping documents (1)
availableDocs	array of strings	No	List of the documents for which printable versions are available (1)

Notes:

1. The data is available only for waybills (response.orders.documents.type parameter value is shipping).
2. The data is not available for orders for intercity transportation by dedicated truck (response.orders.documents.type parameter value is request_ftl).
3. The data is available only for orders for shipping (in case delivery from the sender's address/to the receiver's address is ordered)/orders for delivery to the receiver's address from the terminal (response.orders.documents.type parameter value is request/request_sf).
4. The data is available only for orders for shipping (from the sender's address/from the terminal)/waybills (response.orders.documents.type parameter value is request/shipping)

Services



All the data except for the response.orders.documents.services.name parameter is available only if sessionID parameter is passed in a request

Services

Parameter	Type	Description
name	string	Service name
serviceUid	string	Service UID
createdAt	string	Creation date
quantity	integer	Quantity
sum	string	Amount
totalSum	string	Total amount
vat	string	VAT
vatRate	string	VAT rate, if VAT is not applied, then the parameter value is "БЕЗ НДС" (VAT exempt)
discountSum	string	Discount

AcDocs

AcDocs

Parameter	Type	Description
documentDate	string	Shipping document creation date
documentNumber	string	Shipping document number
documentKind	string	Comment (document type)

OrderDatesAdditional

OrderDatesAdditional

Parameter	Type	Description
tracing	array of Tracing	List of intermediate route points. 10 elements in the array maximum. If more than 10 points are found, data of the 10 latest points is passed in the response
tracing.title	string	The event the date of which is passed in the "tracing.date" parameter. The value is always "Отбытие из ОСП" (leaving the terminal)

tracing.date	string	Date when the cargo passes the route point. Date format: YYYY-MM-DD
tracing.cityUID	string	UID of the City (intermediate route point)
tracing.cityName	string	City (intermediate route point)
tracing.status	string	The status of the order when cargo passes the route point. The value is always "inway" (see " Directory of order statuses ")

Error handling

Except for [common API errors](#) the method response may contain the following errors:

Error number	http-code	Error title		Error description	
		Title	Translation	Description	Translation
718001	400	Найдено более одного заказа	More than one order found	Воспользуйтесь расширенным поиском	Use advanced search
717001	400	Заказ не найден	Order not found	Заказ [номер заказа] не найден	Order [order number] not found
717002	400	Неизвестный статус заказа	Unknown order status	Детальное описание ошибки содержит номера заказов с неизвестным статусом	Detailed error description contains the list of numbers of orders with unknown status